The OnPar Report

"Technology Tips to Transform Your Business"

Happy Holidays from OnPar!

Every year on December 24th, Santa spends the night delivering toys and goodies to children worldwide. However, a lot of planning goes into ensuring Christmas Eve goes as smooth as possible for Santa and his reindeer. Santa, of course, isn't able to do all of this without the help of his hard working dedicated elves.

Naughty & nice lists are created and checked twice, toys are being made, calendars are being prepped for destination delivery, and precautions are taken to ensure Santa's safety & his voyage is a success. The North Pole elves take on much of this prep work and responsibility to ensure Santa's systems don't fail him.

Like Santa and his elves, OnPar Technologies is dedicated to providing innovative and secure business solutions to businesses nationwide. While your business is focused on smooth operations, growth, profit, and customer service, we are focused on eliminating your information technology (IT) problems and supporting your business so you can continue to be successful.

Whether you are concerned about your network security or are simply looking for a SharePoint site, we can accomodate all your IT needs. Our goal as an IT provider is to provide you the fastest and most reliable IT support, so you can stop worrying about IT problems and spend more time focusing on your business.

On behalf of OnPar Technologies, we want to thank all of our loyal customers for an amazing 2017! Each of you enable OnPar Technologies to grow and be successful so we can continue to provide you world-class support. We're wishing you a cozy holiday season spent with loved ones.

From your friends at OnPar Technologies, we hope you stay safe and have a Merry Christmas, Happy Holidays, and we look forward to working with you in the New Year.

Sincerely,

Jeremy McParlan

CEO, OnPar Technologies

Gear Up for 2018: Introducing Microsoft 365 Business and Enterprise!

We're excited to announce that Microsoft 365 is now available! Microsoft 365 expands upon the Office 365 framework by enabling new productivity and security scenarios. This new product brings the ability to manage all your employees' devices from one location; to clear data off PCs and mobile devices that get lost or stolen; and even to deploy the Office apps to new devices without physically touching them.

Microsoft 365 is all about taking your company to the cloud to optimize productivity, mobility and collaboration with a layer of protection to keep your company data your own. It also helps reduce the overall cost of managing IT by reducing or eliminating on-premises infrastructure.
Today's modern, global workplace is changing, which brings tremendous opportunities and challenges for businesses of all sizes. OnPar Technologies understands that businesses must meet the needs of a five-generation workforce, content with an increasingly complex cyberthreat landscape, and innovate quickly to meet evolving customer expectations.

At the same time, customers tell us they want solutions that are easy to manage and maintain. Often business owners find technology options to be complex and costly, leading many to make do with a patchwork of services or defer investments altogether. Such approaches compromise business productivity and introduce security vulnerabilities, which may be one reason why 43 percent of all cyber-attacks last year targeted companies with fewer than 100 employees.

Microsoft 365 has two platforms: Microsoft 365 Business and Microsoft 365 Enterprise:

Microsoft 365 Business

Microsoft 365 Business is designed for small-to-medium sized businesses with up to 300 users and integrates Office 365 Business Premium with tailored security and management features from Windows 10 and Enterprise Mobility + Security. It offers services to empower employees, safeguard business and simplify IT management. Microsoft 365 Business:

- Helps companies achieve more together by connecting employees, customers and suppliers
- Empowers employees to get work done from anywhere, on any device
- Protects company data across devices with always-on security
- Simplifies the setup and management of employee devices and services with a single IT console.

https://www.onpartech.com/microsoft365/

Microsoft 365 Enterprise

Microsoft 365 Enterprise is designed for large organizations and integrates Office 365 Enterprise, Windows 10 Enterprise and Enterprise Mobility + Security. Microsoft 365 Enterprise:

- Unlocks creativity by enabling people to work naturally with ink, voice, and touch all backed by tools that utilize AI and machine learning
- Provides the broadest and deepest set of apps and services with a universal toolkit for teamwork, giving people flexibility and choice in how they connect, share and communicate
- Simplifies IT by unifying management across users, devices, apps and services
- Helps safeguard customer data, company data and intellectual property with built-in, intelligent security.

https://www.onpartech.com/m365-enterprise/

Is Your IT Support Ready for 2018?
Read OnPars Business Owners' Guide To IT Support, Services, and Fees

In this complimentary report you will learn what you should expect to pay for IT support for your business and how to get exactly what you need without unnecessary extras, hidden fees, and bloated contracts. You'll discover the following:

- The 3 most common ways IT services companies charge for their services, and the pros and cons of each approach.

- A common billing model that puts ALL THE RISK on you, the customer, when buying IT services; you'll learn what it is and why you need to avoid agreeing to it.

- Exclusions, hidden fees and other "gotcha" clauses IT companies put in their contracts that you DON'T want to agree to.

- How to make sure you know exactly what you're getting to avoid disappointment, frustration and added costs later on that you didn't anticipate.

- 21 revealing questions to ask your IT support firm BEFORE giving them access to your computer network, e-mail and data.

www.onpartech.com/itbuyersguide

Introducing SNAP: Coming in 2018!

SNAP is OnPar Technologies secure platform for sharing notes and connecting people. Users can share files and relevant company updates, analyze data, automate workflows, and more. With SNAP, working together has never been easier.

The ability to work from anywhere can be a huge benefit to your organization, but it's impossible with legacy computer systems. To truly empower a mobile workforce, you need solutions to stay in touch and collaborate at a moments notice. SNAP allows you to do just that. Built upon familiar Microsoft Technologies including SharePoint and Teams, SNAP is your highly customizable Digital Workplace thoughtfully designed and supported by a dedicated Technology Solutions Professional.

In as little as one week we can fully deploy a company branded central hub for secure document sharing, news feeds, staff directory, calendars, and more!

Work from anywhere, anytime!

- Simply sharing & seamless collaboration
- Engage & inform your organization
- Harness collective knowledge
- Transform your business processes

Stay tuned for more information!

December 2017

This monthly publication provided courtesy of Jeremy McParlan, President of OnPar Technologies

Our Mission: OnPar Technologies is a cloud first, full service Microsoft partner dedicated to delivering transformative technology solutions to help businesses prosper in the digital age.

Don't Fall Victim to a Disaster in 2018: Use Our Checklist to Make Sure You Are Prepared

Stay one step ahead of potential disasters. Prepare yourself before a disaster strikes. When it comes to data backup and disaster recovery (BDR), being prepared for potential disasters is key to keeping your business running. It's not only important to have a disaster recovery solution you trust, but to make sure you test it as well. Keep this Disaster Recovery Checklist on hand:

Prior to a disaster- ask yourself:

- Do you have a disaster solution in place? Do you trust it?
- When was the last time your backup was tested?
- How long does it take to recover your current backup solution?
- How long can you realistically be down? 1 hour? 1 day?
- What is the financial cost of downtime to your business?
- When a disaster occurs, is there an offsite copy?

During the disaster walk through the following:

1. **Assess the problem and its impact on your business:** Every disaster is different. Before doing anything, understand the underlying issue and how it may affect you. Is the issue local to one machine, or does it affect the entire system? Have files been deleted or are servers/workstations down?
2. **Establish recovery goals:** Recovery is what makes a BDR solution different from a simple backup product. Plan out your road to recovery. Restore the system, the data, or both? Should time be spent recovering files and folders? How long can the recovery take?
3. **Select the appropriate recovery types:** To get to your "road to recovery", the appropriate recovery procedure must be followed. Think about which approach will best get you to your end goal. File restore OR local virtualization OR off-site virtualization?
4. **Verify the recovery and confirm functionality with users:** Once a recovery is verified, confirm that it interacts positively with users. Test the network connectivity and ensure all users can access resources and applications in the virtual environmnet.
5. **Restore the original systems if needed:** If the original system(s) needs to be restored, decide which restoration process will work best. Bare metal restore OR virtual machine restore?
6. **Self-assess afterwards:** After it's all said and done, take a step back and think about it. How well did your team do? What could you have done differently? What precipitated the failure? What ongoing issues need to be addressed? What can be done better in future disaster scenarios?

2017 experienced many natural disasters including: Hurricane Marla, Hurricane Irma, and Hurricane Harvey. In the wake of these disasters many small-medium sized businesses were affected, some even closing up shop. Make sure you are prepared going into 2018- you never know what can happen.

If you want the hassle of diaster planning taken off your plate- OnPar Technologies is more than happy to help! Learn more about our services at: www.onpartech.com