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# The OnPar Report

## “Technology Tips to Transform Your Business”

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### The Benefits of Moving to an IT Managed Services Plan

Information Technology (IT) is an integral part of daily business operations. IT systems in most organizations range from hardware components, such as servers, PCs, printers/scanners, to software systems such as a databases and email or web applications. These IT systems are increasing in complexity with technologies like virtualization and cloud computing becoming popular business tools.

These advancements in technology make managing these services a complex problem for many businesses. Organizations need to maximize the performance and efficiency of their IT infrastructure and minimize the risk of system outages to get the most out of their IT assets.

In the past, management had two decisions, they could outsource their IT completely to a third-party IT provider or hire and maintain an IT department within their organization. This “all or nothing” approach left management with either no control of their IT operations or an expensive IT budget to fund.

As a definition, managed services allows a business to delegate IT operations to a service provider. The managed services provider (MSP) assumes an ongoing responsibility for 24-hour monitoring, managing and problem resolution for the IT systems within a business.

In many instances, having a reputable MSP is far less expensive than hiring, training, and retaining your own IT staff. For the companies that do not have an IT staff, there is always a staff member that is the go-to “IT person”. Using an MSP allows that staff member to focus on the company’s business, instead of handling IT problems, which is always better for the bottom line.

**What’s important to keep in mind with managed services is that it is preventative maintenance, not preventative breakage.**

While managed services can perform automated tasks, such as alerting when a backup as failed, pushing out patches, monitoring systems and generally optimizing the working environment, no amount of preventative maintenance can avoid hardware failures, database corruption, software crashes, or some virus/spyware intrusions. Managed services is about shifting the odds against a catastrophic failure into a more favorable position, so when a catastrophe does occur, backups will be verified and current, an inventory of the systems can be referenced, and repair time and data loss can be limited.

MSPs act as an extension of your IT department, taking care of routine IT infrastructure monitoring and management around the clock and freeing up your IT staff to focus on more important projects. An MSP proactively monitors and maintains your systems in order to help you avoid problems and downtime.

Outsourcing IT is not like outsourcing other services. You maintain control. You decide what you want your provider to take care of and what you want to handle yourself. In addition, the MSP subscription model gives you more budget predictability.

MSPs have become an attractive option for many organizations and should be an integral part of your overall business strategy, involving senior executives and key IT staff. If you are interested in how you can benefit strategically, financially, and technologically by working with an MSP, please contact OnPar Technologies at: 919-926-9619 or by visiting: <https://www.onpartech.com/solutions/managed-it-services/>

## Stop Worrying About IT Problems And Leave "IT" To The Experts What You Should Know About Managed Services In Our Upcoming Webinar On August 23, 2018 at 1:00 PM EST

### What Is Managed Services?

The only constant is change, and when technology is involved, change occurs at the speed of light. Is it any wonder that businesses look outside for IT help and expertise? As security threats grow and technology becomes more complex, more companies outsource their IT management and maintenance functions. IT service providers respond to this growing need by introducing managed services to take the burden of IT management off their clients back.



### Managed Services: Why It's Good For Business

- Managed Services offers security in an uncertain market
- You don't need to start from scratch. Numerous tried and true resources are available to help make the transition easy.
- MSPs can provide remote monitoring and management efficiently and non-intrusively. This can identify potential problems before they occur and automatically fix the problems.
- You can stop worrying about IT issues and instead fully focus on core activities to achieve your business goals.
- Save money by helping to minimize expensive network disasters when they strike.

If you are interested in learning more, register for our webinar at:  
<https://www.onpartech.com/managed-service-webinar/>

# Your Old PCs Are Hurting Your Bottom Line. What Are You Waiting for?

Continuing to use older computers can have an enormously negative impact on your business finances. Maintenance costs, security vulnerabilities, and productivity losses all add up to dangerously bad news for your bottom line.

Every five-year-old computer your business uses is costing you \$12,495 per year in lost productivity. Your employees are 21 percent less productive on those machines. And for every one you own, you'll need to hire an additional employee to make up for the lost productivity.

We know you're probably working with a tight budget and that you hit a new expense at every turn. But the performance and productivity enhancements you receive by upgrading your old PCs is well worth it.

## YOUR OLD PC'S ARE COSTING YOUR BUSINESS

1. Every 5 year old PC you have costs your business \$12,495 a year in lost productivity
2. Your employees are 25% less productive on 5 year old PCs
3. For every 5+ year old PC you have, you need to hire an additional employee to make up for the loss in productivity

*PC's should be viewed as an investment that immensely improves your long-term profitability*



Small business owners are remarkably inventive and imaginative when it comes to doing more with less. But there are times when ingenuity can bring unexpected costs, when that nifty hack is really a hack against your own bottom line. Making do with outdated computers is an excellent illustration of how small business owners can pay a price for being too frugal.

There are other costs to keeping old computers in service. The digital age has also ushered in a fierce competition for talent. The best employees—the ones who can make a difference between success and failure for a small business—don't want to work on older computers. It's not only millennials who expect current technology to do their jobs; the talent a small business owner needs to win requires computers that are high performing, mobile, simple to use, and durable.

Stop asking if you can afford a PC upgrade and focus on the real question: How much longer can you let older PCs cost your business? Contact OnPar to learn how to upgrade: 919-926-9619 or [sales@onpartech.com](mailto:sales@onpartech.com)

## SharePoint Announces More Storage Per User



Global digital transformation is driving growth across Microsoft 365 and SharePoint as organizations invest in technology to empower employees to do their best work. More than 350,000 organizations now have SharePoint and the data they are storing over doubled last year alone. Customers want to put even more content into SharePoint to take advantage of new team collaboration and enterprise content management experiences, while moving off on-premise servers, file shares, and 3rd party cloud offerings.

Microsoft has announced a 20x increase in the SharePoint Online per user license storage allocation. This will increase to 1 TB plus 10 GB per user license purchased, up from 1 TB plus .5 GB per user license purchased. Note this does not include SharePoint Online kiosk plans including Office 365 F1 and Microsoft 365 F1. All Office 365 services that use SharePoint for content services, including Microsoft Teams and Office 365 Groups, will benefit from this substantial storage increase.

This change will start rolling out on July 1, 2018 and will be completed by the end of August 2018. Once complete, you will see this increased storage in your SharePoint Online admin center. If you are currently paying for additional storage you can decrease this as needed after this change is reflected in your tenant.

As always, you can purchase additional storage if needed from within the SharePoint Online admin center on a per-gigabyte (GB), per-month basis. We are humbled by SharePoint Online's customer momentum and look forward to helping you achieve more with this additional content storage for your teams and organization

Learn More About OnPars SharePoint Services At:  
<https://www.onpartech.com/sharepoint-technologies/>